October 25th, 2026

Dear Customers,

We are aware of the recently disclosed PHP2Shell vulnerabilities affecting certain PHP deployments. While we continue to investigate available remediation options, customers can reduce exposure by disabling the embedded web management service.

To disable the web management service:

1. Connect to the unit via SSH.
2. Run the following commands:

- `set general web-server disable`
- `system reboot`

After the system reboots, the device will no longer accept HTTP management connections, and the embedded PHP-based web management interface will not be accessible over the network.

NOTE: The modulator must be on firmware 2.14.0 or newer to run these commands. Firmware can be found here: https://www.zeevee.com/support/firmware-updates If your current FW is older than 2.9.1, see the end of this document for staged upgrade instructions.

Disabling the web server removes the web-based attack path and significantly reduces exposure to vulnerabilities that require the PHP web application to process network requests. Management access will remain available through SSH and other supported non-web interfaces.

For customers who require the web interface, we recommend limiting access to trusted management networks only and avoiding exposure to untrusted or public networks. If web-based management is only needed occasionally, the web server can be enabled temporarily for maintenance activities and disabled again afterward.

We will provide additional guidance as more information becomes available and will communicate any firmware updates or permanent remediation options as they are released.

Warm regards,
Kramer/ZeeVee Technical Support

support_us@kramerav.com



To update your RF modulator to the latest firmware, you may need to install up to four sequential versions depending on your current firmware. Please follow the steps in order:

1. If your firmware is older than 1.8.7, install:
https://download.zeevee.com/dlimages/firmware/1_8_7_27859.z4

2. If your firmware is 1.8.7 or newer but older than 1.9.6, install:
https://download.zeevee.com/dlimages/firmware/1_9_6_29297.z4

3. If your firmware is 1.9.6 or newer but older than 2.9.1, install:
https://download.zeevee.com/dlimages/firmware/2_9_1_34241.z4

4. If your firmware is 2.9.1 or newer, install the last version:
https://download.zeevee.com/dlimages/firmware/2_14_10_39651.z4

Important Browser Note: Starting with firmware 2.7.x, Chrome is the only officially supported browser for Maestro. Other browsers (Firefox, Edge, Safari) may work but often require clearing the cache when switching between firmware versions. Internet Explorer is no longer supported.

If Maestro does not load properly or fields appear missing, clear your browser cache or switch to Chrome.

Firmware Installation Instructions:

1. Download the required firmware file(s) to your computer.

2. Reboot the unit before starting the update.

3. Connect to the unit via Ethernet (direct or through a switch). Note: Apple computers typically require a switch.

4. Enter the unit's IP address (shown on the front display) into your browser.

5. Log in to Maestro using the default credentials: Username: admin Password: admin If you do not have the password, the unit will need to be reset to defaults. Contact us for assistance.

6. Go to the Device tab and click Update.

7. Select the firmware file you downloaded and follow the prompts.

The unit will reboot automatically after the update(s).